

THANKSGIVING EDITION

NOVEMBER 2019



SALES BLOG

[Using AI To Augment
Customer Service Agents](#)

There is seldom a sector or field that is not undergoing some form of transformation driven by a wave of digital technologies that are upending

SALES BLOG

[Thanksgiving Greetings](#)

During the Thanksgiving Holiday it is natural to be introspective and focus on what really matters!

TECHNOLOGY BLOG

[Office365 is about
amplifying communication](#)

Office365 is designed around facilitating transactions between people and teams.



ARIZONA IS BEAUTIFUL RIGHT NOW...

With the rest of the country experiencing cold, rain and even snow, Arizona is a winter paradise.

[Here are some fun Arizona facts!](#)



End of Life... Skype for Business

Website

Microsoft Teams

END OF LIFE...

NealABC is reminding businesses utilizing Skype for Business that the end of life for the product will be approaching soon.

“We are actively training businesses on Microsoft Teams, the Skype for Business replacement, as it is included in our customer’s Office 365 subscription and is a fantastic tool for team collaboration” said Chris Neal, CSO at NealABC.

nealabc.com

**Team
collaboration is
an important
aspect in a
thriving
business...**

DECEMBER BLOG PREVIEW

FAMILY OWNED BUSINESSES

One of the most vital engine components in the US business economy is the family operated business - FOB.

FOB’s represent 19% of all US businesses. They produce 78% of all new jobs and 60% of the total workforce.

Website

“Want to hear more about this subject...check back with us in December or call me directly - 480 302-1687” Chris Neal - CSO